

SUPPORT COORDINATION TEAM

Nicole - Head of Operations



Nicole brings over 20 years of leadership in disability, employment, and community services. She has extensive experience in NDIS Support Coordination, Psychosocial Recovery Coaching, and Disability Employment. Nicole is passionate about helping people build capacity and achieve meaningful goals. A lifelong Bayside and Mornington Peninsula local, she's well connected with local services. She supports participants of all ages with empathy, clarity, and practical guidance. Outside of work, Nicole is a proud mum and dog lover, bringing warmth to all she does.

Yael - Support Coordinator



Yael is a dedicated Support Coordinator with experience in community services, supporting individuals and families with diverse needs. She has a strong background in case management, with a focus on person-centred care, communication, and empathy. Yael holds a Diploma of Community Services, Mental Health First Aid accreditation, and has completed key DFFH trainings including Child Protection Induction, Cultural Safety, and Family Violence Foundations. Reliable and compassionate, Yael is committed to helping clients feel safe, respected, and empowered. Her calm and supportive approach ensures she delivers high-quality care tailored to each client's individual needs.