

SUPPORT COORDINATION TEAM

Nicole - Head of Operations



Nicole brings over 20 years of leadership in disability, employment, and community services. She has extensive experience in NDIS Support Coordination, Psychosocial Recovery Coaching, and Disability Employment. Nicole is passionate about helping people build capacity and achieve meaningful goals. A lifelong Bayside and Mornington Peninsula local, she's well connected with local services. She supports participants of all ages with empathy, clarity, and practical guidance. Outside of work, Nicole is a proud mum and dog lover, bringing warmth to all she does.

Funda - Support Coordinator Team Lead



Funda (she/her) is the Team Lead for our Support Coordination team and brings a strong background in social work and community support. She studied a Bachelor of Arts, majoring in Sociology/Social Policy and Education, and has volunteered with marginalised communities both locally and internationally to support access to education, accommodation, and healthcare.

With over 5 years of experience in the disability sector, Funda is passionate about supporting NDIS participants to achieve their goals and build meaningful outcomes. She takes a rights-based approach in her work and strongly values equity, intersectionality, and restorative justice.

Funda has a special interest in mental health and early childhood intervention. She is dedicated to ensuring people of all abilities have opportunities to enjoy a high quality of life while advocating against discrimination and promoting inclusive communities.

Yael - Support Coordinator



Yael is a dedicated Support Coordinator with experience in community services, supporting individuals and families with diverse needs. She has a strong background in case management, with a focus on person-centred care, communication, and empathy. Yael holds a Diploma of Community Services, Mental Health First Aid accreditation, and has completed key DFFH trainings including Child Protection Induction, Cultural Safety, and Family Violence Foundations. Reliable and compassionate, Yael is committed to helping clients feel safe, respected, and empowered. Her calm and supportive approach ensures she delivers high-quality care tailored to each client's individual needs.