

SUPPORT COORDINATION TEAM

Nicole - Head of Operations



Nicole brings over 20 years of leadership in disability, employment, and community services. She has extensive experience in NDIS Support Coordination, Psychosocial Recovery Coaching, and Disability Employment. Nicole is passionate about helping people build capacity and achieve meaningful goals. A lifelong Bayside and Mornington Peninsula local, she's well connected with local services. She supports participants of all ages with empathy, clarity, and practical guidance. Outside of work, Nicole is a proud mum and dog lover, bringing warmth to all she does.

Yael - Support Coordinator



Yael is a dedicated Support Coordinator with experience in community services, supporting individuals and families with diverse needs. She has a strong background in case management, with a focus on person-centred care, communication, and empathy. Yael holds a Diploma of Community Services, Mental Health First Aid accreditation, and has completed key DFFH trainings including Child Protection Induction, Cultural Safety, and Family Violence Foundations. Reliable and compassionate, Yael is committed to helping clients feel safe, respected, and empowered. Her calm and supportive approach ensures she delivers high-quality care tailored to each client's individual needs.

Noah Midgley - Support Coordinator



Noah holds a Bachelor's in Psychology and brings his experience in the Disability industry. His background helps him understand individual needs, communicate clearly, and provide calm, person-centred support.

Now a Support Coordinator, he focuses on helping participants feel confident and supported while navigating their NDIS plans. He builds trust easily, works collaboratively, and supports people in achieving meaningful goals.

Outside of work, Noah enjoys community activities like the Pokémon Trading Card Game and frisbee, reflecting his friendly, approachable nature.

Virginia Glen - Support Coordinator



Virginia brings over five years of experience as a Support Coordinator and Youth Worker in the Out of Home Care sector, including time as an Acting Supervisor overseeing family visitations. She is highly organised with excellent time management skills and has worked with complex participants and multidisciplinary teams, building strong, collaborative relationships. Outside of work, Virginia enjoys a relaxed lifestyle in a small town with her two children, Romeo and Frankie, and loves spending time outdoors, swimming at the lake, and travelling.