

# SUPPORT COORDINATION TEAM

## Nicole – Team Lead



Nicole brings over 20 years of leadership in disability, employment, and community services. She has extensive experience in NDIS Support Coordination, Psychosocial Recovery Coaching, and Disability Employment. Nicole is passionate about helping people build capacity and achieve meaningful goals. A lifelong Bayside and Mornington Peninsula local, she's well connected with local services. She supports participants of all ages with empathy, clarity, and practical guidance. Outside of work, Nicole is a proud mum and dog lover, bringing warmth to all she does.

## Jessica



Jessica has been working in the disability sector since 2018, starting as a Disability Support Worker before moving into Support Coordination. She takes an empathetic approach to her work, which helps her build strong, person-centered relationships with her clients. Jessica is committed to making a positive impact and always looks for ways to assist and support those she works with.

## Yael



Yael is a dedicated Support Coordinator with experience in community services, supporting individuals and families with diverse needs. She has a strong background in case management, with a focus on person-centred care, communication, and empathy. Yael holds a Diploma of Community Services, Mental Health First Aid accreditation, and has completed key DFFH trainings including Child Protection Induction, Cultural Safety, and Family Violence Foundations. Reliable and compassionate, Yael is committed to helping clients feel safe, respected, and empowered. Her calm and supportive approach ensures she delivers high-quality care tailored to each client's individual needs.

## Cheryl



Cheryl has over 10 years of experience in the disability sector, starting as a support worker before stepping into roles as a disability employment coach, case manager, and now a support coordinator. Her passion for advocacy and empowerment drives her to create inclusive opportunities and ensure individuals receive the personalised support they need to thrive. With a proactive and empathetic approach, Cheryl builds strong relationships with clients, helping them navigate the NDIS with confidence and achieve their goals.